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Print-date: 6-17-2017

CONSENT TO COMPLETION

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Description

Thank you for taking the time to complete this short Survey. Your feedback and input will help us in tailoring a better experience for you and other customer's future projects. You are required to complete the Consent to Substantial Completion Statement, but you are not required to fill out any of the remaining questions, although your feedback is much appreciated.

Answered Questions

Please rate your overall experience with working with us.

Answer:

5.0 ★★★★★

Comments: We are so happy with our remodel, your work is impeccable!!!!

CONSENT TO SUBSTANTIAL COMPLETION: The Work performed under this contract has been reviewed and found, to the Customer's best knowledge, information and belief, to be substantially complete. Substantial Completion is the stage in the progress of the Work when the Work or designated portion is sufficiently complete in accordance with the Contract Documents so that the Customer can occupy or utilize the Work for its intended use. The date of Substantial Completion of the Project or portion designated above is the date of issuance established by this Survey and the Customer's consent, which is also the date commencement of the applicable warranties required by the Contract and Contractor. Please agree and confirm with a "yes" or "no". If "no", please initiate a Claim under the Warranty section of our App or notify us via email or phone within 10 days of this Survey with a list of items to be addressed. Thank you, we appreciate your business.

Answer: Yes

Comments: Great job!

How would you rate the professionalism of our staff?

Answer:

5.0 ★★★★★

Comments: Your staff was very professional and a pleasure to work with. We have total faith in Dion's work and friendship. We will definitely use your team again.

Please rate how easy it was to communicate with us when you had questions.

Answer:

5.0 ★★★★★

Comments: The white board and web page made it very easy.

If any issues came up during the project, how would you rate our ability to handle them quickly and efficiently for you?

Answer:

5.0 ★★★★★

Comments: Took care of my questions immediately.

Please rate our ability to keep you informed on the status of your project.

Answer:

5.0 ★★★★★

Comments: I was always in the know!

Please rate the level of craftsmanship you feel went into your project.

Answer:

5.0 ★★★★★

Comments: Extremely knowledgeable and excellent end results.

How would you rate the level of trust you had in us?

Answer:

5.0 ★★★★★

Comments: Extremely confident, I wasn't home for a lot of the work and never worried about not being there. I have total confidence in Dion!

Please rate how likely you are to recommend us to your friends and family.

Answer:

5.0 ★★★★★

Comments: I've already conveyed my satisfaction to neighbors and handed out your business card.

Please rate the cleanliness of the work site throughout the project.

Answer:

5.0 ★★★★★

Comments: You took extra care in cleaning and the hepa filter was a high help.

What areas could we have improved on to make your experience more enjoyable?

Answer: None , we are extremely happy!!!

Comments: