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CONSENT TO COMPLETION

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Elizabethtown, Pa 17022

Description

Thank you for taking the time to complete this short Survey. Your feedback and input will help us in tailoring a better experience for you and other customer's future projects. You are required to complete the Consent to Substantial Completion Statement, but you are not required to fill out any of the remaining questions, although your feedback is much appreciated.

Answered Questions

Please rate your overall experience with working with us.

Answer:

5.0 ★★★★★

Comments:

CONSENT TO SUBSTANTIAL COMPLETION: The Work performed under this contract has been reviewed and found, to the Customer's best knowledge, information and belief, to be substantially complete. Substantial Completion is the stage in the progress of the Work when the Work or designated portion is sufficiently complete in accordance with the Contract Documents so that the Customer can occupy or utilize the Work for its intended use. The date of Substantial Completion of the Project or portion designated above is the date of issuance established by this Survey and the Customer's consent, which is also the date commencement of the applicable warranties required by the Contract and Contractor. Please agree and confirm with a "yes" or "no". If "no", please initiate a Claim under the Warranty section of our App or notify us via email or phone within 10 days of this Survey with a list of items to be addressed. Thank you, we appreciate your business.

Answer: Yes

Comments:

How would you rate the professionalism of our staff?

Answer:

5.0 ★★★★★

Comments: Barry is extremely professional and addressed all of my questions throughout the entire process. Dion and his team were always on time or he was proactive if anything changed along the way.

Please rate how easy it was to communicate with us when you had questions.

Answer:

5.0 ★★★★★

Comments: This company really impressed me with the use of their builder trend app. I used it for all of our communication and was always responded to very quickly. Each day there was a photo or a written updated on the progress of our multipl projects. Paying a little extra for the quality of a dependable team that shines with their communication skills is worth every penny!

If any issues came up during the project, how would you rate our ability to handle them quickly and efficiently for you?

Answer:

5.0 ★★★★★

Comments: There were a few items that I addressed and they took care if immediately or we did a change order so everyone was on the same page.

Please rate our ability to keep you informed on the status of your project.

Answer:

5.0 

Comments: DC Construction shines above other home construction companies because of their ability to keep me informed about the status of our projects. Home improvements can always be inconvenient as a home owner because of the multiple steps in the process but when you know what's going on and the timeline, you can adjust your family routine around it proactively.

Please rate the level of craftsmanship you feel went into your project.

Answer:

4.5 

Comments: Dion has done work for us in the past so I already new his level of craftsmanship. There were a few areas of concerns but they fixed most of the items to my satisfaction.

How would you rate the level of trust you had in us?

Answer:

4.5 

Comments: Barry disclosed the team who would be working in our home and also knowing Dion would be present to oversee the rest of the team gave me a high level of trust.

Please rate how likely you are to recommend us to your friends and family.

Answer:

5.0 

Comments: I would definitely recommend Them.

Please rate the cleanliness of the work site throughout the project.

Answer:

4.5 

Comments: My inside project was a messy one but overall they did a great job of keeping tools organized, removal of trash, and keeping dust to a minimum.

What areas could we have improved on to make your experience more enjoyable?

Answer: I can't think of anything. The app that you use with your clients really made it a painless experience because you did such a good job communicating with me. Even to the final survey. Thank you!

Beth and Jason M.

Comments: