

care & maintenance

Congratulations! You have just installed TrafficMaster **allure** from The Home Depot. Your new resilient floor was produced under the highest quality standards and will provide you with a lifetime (well at least 25 years) of enjoyment. Although **allure** is one of the easiest floors to maintain, please follow the recommendations in this guide to retain the fresh look and protect the factory finish.

Preventive maintenance:

1. Use NON-RUBBER protective mats In front of any doors leading to the outside. This helps get the sand and grit from getting on to your floors. Gritty Sand is any floor-coverings worst enemy.
2. Install proper floor protectors (felt preferred) on all furniture legs used on resilient flooring. Protectors will allow chairs to move easily over the floor without scuffing or scratching. Clean protectors on a regular basis to remove any grit that may have become embedded on the bottom of the furniture leg. For any swiveled type office chairs and other rolling furniture, please install 2" wide non-staining flat casters. Do not use rubber casters.
3. To keep your floor looking its best, dust mop or vacuum your floor at least twice a week. Do it more often on floors with heavy traffic. Do not use a household dust cleaner of any kind as this may cause the floor to become slick or

- damage the finish. Simply sweep the floor as often as needed.
4. Do not allow pets with unclipped nails to damage your **allure** floor. It may result in severe scratching to the surface. The same is true for any high heeled shoes that do not have proper tips on the heels.
 5. Avoid exposure to direct sunlight for prolonged periods of time. During peak sunlight hours, use drapes or blinds to minimize the direct sunlight on the **allure** floor. Most types of flooring will be affected by continuous strong sunlight. To avoid an uneven appearance, please consider relocations of any area rugs from time to time. In addition, excessive temperatures are not good for resilient floors. Some natural ventilation or intermittent air conditioning in vacant homes should be considered. Long term continuous inside temperatures over 95° F degrees combined with strong direct sunlight will damage your **allure** floor and cause the installation to fail.

▶ **HELPFUL HINT #7:** To avoid yellowing from asphalt driveways or parking lots, always use doormats at entranceways.

It's a good idea to use a hard surface floor attachment when vacuuming your **allure** floor.

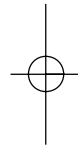
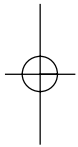
Regular maintenance:

1. Food spills should be cleaned up as rapidly as possible with a quality liquid vinyl cleaner. Make sure the cleaner you choose is an all-purpose liquid cleaner that is NON-ABRASIVE. We do not recommend powdered cleaners, oil soaps, dishwashing detergents, or other

- dusting products. Try to use a non-rinsing, biodegradable cleaner that leaves no residue or haze and requires no rinsing after application.
2. If **allure** One Step is not readily available, then you may obtain it directly from Halstead. See instructions on how to purchase this cleaner, and other helpful products from Halstead on page 20.
 3. Shoe marks and scuffs can be easily removed using a spot application of your **allure** One Step and a green Scotch Brite pad.
 4. Regular household dirt can be cleaned with your **allure** One Step applied as indicated on the products label. Some hand wiping may be required to remove tough spots and spills. Always sweep or vacuum your **allure** floor before cleaning so that all loose dirt and particles are removed. For best results do not use combination cleaner/finish products.
 5. Do NOT WAX YOUR TRAFFICMASTER **allure** FLOOR! The surface of your TrafficMaster floor is very dense and non-porous; this prevents wax from penetrating and thus will build up a bed for yellowing and dirt collection. The same non-porous feature also provides all the protection against wear and staining that you will need. Use only **allure** One Step for heavy wear when you have experienced some loss of the original appearance over time. Your TrafficMaster **allure** floor has been designed to be very easy to maintain, but you may prefer to add an occasional coat of the **allure** One Step to renew and protect your floor. If you cannot locate the **allure**

One Step, then please ask your Home Depot representative for an equivalent low-gloss product. Additionally, the **allure** One Step is available directly from Halstead. See page 20 on how to order.

6. If your floor has been exposed to excessive amounts of water due to flooding, don't panic, **allure** is waterproof! Simply remove the water as quickly as possible with a Wet-Vac or other device and ventilate the room. A dehumidifier should be promptly turned on in the room to reduce the moisture levels back to normal. Do not dry the room below the normal moisture level that existed previously.
7. If accidental deep scratches appear on your floor then it might be necessary to replace such damaged tiles. Remember HELPFUL HINT #3, please refer to this section for replacing a plank of **allure**.
8. If the scratches are fine and the result of normal household use, then it is recommended only to fill them with one or two coats of the TrafficMaster Matte Floor Finish.
9. If any individual **allure** plank seams or edges should release from one another, it usually can be corrected by applying warm air from a hair dryer or paint gun for 5 to 10 seconds from a distance of 8". Then step on (or roll) the edges and maintain pressure until the re-adhesion is effected. If the problem persists, contact your Home Depot representative or Halstead's Consumer Hot Line at 1-866-THD-TILE ext 6.



First aid for your trafficmaster allure floor

1. You may remove chewing gum, adhesive, crayon, candle wax, and similar type substances by applying ice until it becomes brittle enough to crumble off. The residue may be removed with mineral spirits.
2. Extra deep heel marks, caster marks etc.: rub with green Scotch Brite pad dampened with **allure** One Step.
3. For moderate to heavy stains caused by long standing water or other non-dye liquids: Rub with **allure** One Step.
4. For dark spots caused by ink or other chemicals, clean spot as per #2 above. If not successful, then the effected plank should be replaced as per HELPFUL HINT #6 of the "Installing **allure**" section.
5. Animal and diaper stains should be treated same as #3 above.
6. Cigarette burns if not deep, then procedure #2 above should work. If, however, they are very deep then the effected plank should be replaced as per HELPFUL HINT #6 of the "Installing **allure**" section.

If you have any questions or concerns about caring for your TrafficMaster **allure** floor please contact Home Depot or Halstead at 1-866-843-8453 ext 6 or check out our web site at www.halsteadintl.com. You can also e-mail us directly at:

Trafficmaster@halsteadintl.com